The TGMC Wellness for Life team will work with you to keep your greatest asset, your employees, healthy and happy! Our Corporate Wellness Program will help control rising healthcare costs by improving your employees overall health, which leads to a more productive workforce and a boost in morale. Having a wellness program in place has also been proven to reduce absenteeism, injury and illness. Onsite wellness screenings could be covered by your health insurance at 100% with NO OUT OF POCKET EXPENSE! Think differently about employee health and happiness.

Call 985.850.6208 or visit TGMC.com
MARCH:

3/27 SOUTHDOWN PLANTATION’S MARKETPLACE ARTISAN CRAFT SHOW
1208 Museum Drive, Houma | 8:00 a.m. to 4:00 p.m.

3/30 GENERAL MEMBERSHIP LUNCHEON
Featuring Dr. Chip Riggins, Louisiana Department of Health
Sponsored by Thibodaux Regional Health System
The Marriott of Houma, 142 Library Drive | 11:30 a.m. to 1:00 p.m.

APRIL:

4/2 GOOD FRIDAY
Chamber office closed

4/4 HAPPY EASTER!

4/6 CHAMBER DEVELOPMENT COMMITTEE MEETING
Chamber Office/Virtual | 12:00 p.m.

4/13 CHAMBER SMALL BUSINESS DIVERSIFICATION TASK FORCE COMMITTEE MEETING
Chamber Office/Virtual | 9:00 a.m.

4/16 CHAMBER LUNCH & LEARN
Chamber Office, 6133 Highway 311, Houma | 11:3 a.m. to 1:00 p.m.
“Social Media Etiquette,” Rise Above Media

4/17 INAUGURAL BAYOU TERREBONNE BOUCHERIE
Bayou Terrebonne Distillers, 8043 Main Street, Houma | 10:00 a.m.
https://www.facebook.com/bayouterrebonnedistillers

4/27 GENERAL MEMBERSHIP LUNCHEON
The Courtyard by Marriott, 142 Library Drive, Houma | 11:30 a.m. to 1:00 p.m.
Louisiana Insurance Commissioner Jim Donelon

For more information about any Chamber event
call (985) 876-5600 or email info@houmachamber.com.
Please visit www.houmachamber.com to register and to keep updated on any changes.
Please note all event details are subject to change depending on current COVID restrictions
and the Chamber always abides by restriction guidelines.

IN THIS ISSUE:

Happy Easter! We have a lot coming up with the Chamber. Don’t miss out on our
upcoming Golf Classic, Monday, May 3rd. In this issue we have New Member Spotlight
featuring IDI Workspaces, read about what managers learned about working remotely
during the COVID-19 pandemic, see photos from our recent events,
and catch up on some Chamber Member News!
Biggest Remote Lessons Learned by Managers
Casey Boudreaux, MDA SHRM-CP // Bayou SHRM

If you told most company owners prior to COVID-19, the majority of their staff would be working remotely, they would have laughed. Last year owners and managers scrambled trying to figure out this new norm of remote work. How do we effectively manage staff we do not physically see? How do we maintain engagement and our team’s relationships when they aren’t working in the same place? Here are some of the top skills managers learned or strengthened during this past year managing remote teams.

1. Managers learned that in order to be successful, they needed to communicate early, often, and with more detail. Prior to staff working remotely, it was easy to pull everyone into a room to communicate various information. Managers were able to decipher body language and were able to determine when further information may be needed. But now managers have had to change their communication outlets. We had to relearn each of their team member’s communication preference. Some employees needed “face to face” interactions through apps such as Zoom or Teams; while others preferred more of an instant communication such as Skype. No matter the type of communication, managers discovered communications needed to go out more frequently and with greater detail to ensure all team members were on the same page. “Generally, people fail to live up to the majority of the expectations they don’t know you have.” (Aten) Communicating priorities, goals and company updates were crucial to ensuring remote work was successful.

2. We realized the importance of flexibility in schedules. With child care changes, school closures, employee scheduling needs and employee preference, managers learned not all work must be completed around the standard 8:00 AM-5:00 PM. Flexibility in scheduling was an important adjustment managers had to be ready to adopt.

3. Burnout is real. “In the office, employees have natural breaks during the day where they have informal conversations, or even go to meetings where they don’t stare at their screen. Offsite, it’s crazy to expect employees to stare at their computer screens all day nonstop, […]” (SHRM). Managers have incorporated virtual team builders and happy hours/coffee times to help avoid team member burnout.

4. Managers were pleasantly surprised to learn their teams thrived independently; and productivity in most cases was not hindered while working remotely. Managers learned to trust their teams more.

5. Lastly we learned to be more empathetic towards employees. “It’s not unprofessional to be empathetic. It doesn’t hurt my bottom line to be patient and understanding with people. Extending a helping hand ensures that they’ll want to work with me even after the crisis is over, and they won’t desperately look for anywhere else to work because I was unreasonable.” (SHRM)

While moving teams to remote work was not most companies’ intentions prior to COVID-19, it has proven to be very beneficial for many companies. This transition has assisted managers in learning how to adapt to this new norm. For more information to help your company during this pandemic, please visit the Bayou SHRM COVID resource page at https://bayoushrm.shrm.org/coronavirus-resource-page.

Congressman Steve Scalise Visits Danos

On Monday, February 8, Congressman Steve Scalise, along with representatives of SCIA and Port Fourchon, visited the Danos fabrication facility in Larose, Louisiana. They were there to learn about potential impacts the Biden administration’s decisions may have on south Louisiana and the generational workforce that relies on the oil and gas industry to support their families.

U.S. Chamber Awards Houma-Terrebonne Chamber of Commerce with 5-Star Accreditation

The United States Chamber of Commerce, at its board meeting this week, awarded the Houma-Terrebonne Chamber of Commerce with 5-Star Accreditation for its sound policies, effective organizational procedures, and positive impact on the community.

“Now more than ever, chambers of commerce have stepped up to serve as a resource to the business community and advocates of free enterprise” said Raymond P. Towle, IOM, CAE, U.S. Chamber vice president of Federation Relations and Institute for Organization Management. “Through the pandemic these chambers continue to lead while maintaining transparent governance practices, sound financial controls, safe work environments, value in programming and effective communications. They are commended for their sound policies and practices, and for this great accomplishment.”

Accreditation is the only national program that recognizes chambers for their effective organizational procedures and community involvement. In order to receive Accreditation, a chamber must meet minimum standards in their operations and programs, including areas of governance, government affairs, and technology. This extensive self-review can take 6-9 months to complete.

“Houma-Terrebonne Chamber of Commerce is here to serve our members and community. We are honored to be recognized as 5-Star Accredited Chamber. This accreditation helps us become a better organization. We will continue our work and improve our efforts to benefit our members and community,” said Nicol Blanchard, CEO of Houma-Terrebonne Chamber of Commerce.

Local chambers are rated Accredited 3-Stars, 4-Stars, or 5-Stars. State chambers are recognized as either Accredited State Chamber or Accredited State Chamber with Distinction. The final determination is made by the Accrediting Board, a committee of U.S. Chamber board members.

The U.S. Chamber of Commerce is the world’s largest business federation representing the interests of more than 3 million businesses of all sizes, sectors, and regions, as well as state and local chambers and industry associations.

On Monday, May 3rd // 11 AM
Ellendale Country Club
3319 Hwy 311, Houma, LA

The Golf Classic features a number of perks and amenities including great food and drinks on the course as well as a number of prizes! Entry fee is $125 per person or $500 per team that includes registration, green fees, tournament specialty items, golf carts, refreshments, lunch, driving range fees, prizes ditty bags, team photo, and 2 mulligans per golfer! Open to the public. Email info@houmachamber.com, call (985) 876-5600, or visit www.houmachamber.com to register today.

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NEW MEMBER SPOTLIGHT

Welcome to the Chamber family, IDI Workspaces! Jessica Robichaux, Sales/Designer with IDI Workspaces shared what makes the business stand out!

Jessica was born and raised in Houma and graduated from Vandebilt Catholic High School. She then moved to Lafayette to attend The University of Lafayette where she studied Interior Design to start following her dream. She was immediately interested in working with IDI Workspaces; she learned the owners are from Thibodaux, LA when inquiring about a position! They immediately connected and was hired as the design intern. Two and a half years later, her internship led to a full-time position, and she absolutely loves her job. She is excited to come back to her hometown and connect with the community in a professional setting; she said it has been amazing!

IDI Workspaces is a full-service contract furniture dealership that was established in 1997. They provide quality furniture for various markets including corporate, education, healthcare, hospitality, and worship. They have nine full-time employees, and they cover from as East as the Houma-Thibodaux area to West as Lake Charles, and North to Shreveport. In 2018, they rehabilitated the 70-year-old Spencer Business College building in downtown Lafayette into their beautiful flagship working showroom and are working on a second location in Shreveport which will be ready in 2021.

IDI is a company that is incredibly involved in the Lafayette community. Now that the business is expanding and covering a wider area, they decided to invest in the Houma-Terrebonne Chamber of Commerce to connect better to our business community. Jessica says their vision is to work and invest locally within each of their markets to bring value to clients through knowledgeable, competent, and highly trained employees. This is evident in the client experience of IDI. The clients value the fact that the company helps them through the entire process: from buying furniture, to preliminary budgeting, to post installation education and warranty. “We want our clients to experience the satisfaction of working in a well-designed space.”

Do you have a space that needs help? Contact IDI Workspaces! Visit www.idi4design.com, call (337) 236-9107, or visit them at 815 W Congress in Lafayette!
Congratulations to new members Bs Best Appliances, LLC! The new business is located at 1315 Grand Caillou Road in Houma and can help you find your perfect appliance. Call them at (985) 870-3118 and visit bsbestappliances.godaddysites.com/ for more information!

We are so proud of our membership for stepping it up to donate to our February Non-Profit Spotlight, Lifted By Love! Lifted By Love is a local organization with the heart of helping young mothers. Visit www.liftedbylove.org to see how you can donate today!

Terrebonne Churches United Food Bank hosted the February Business After Hours. They celebrated the new 922 Sunset Ave. facility with great food, live music, and door prizes. Special thanks to everyone involved making this new beautiful facility possible!

Terrebonne Churches United Food Bank celebrated the new food bank facility located at 922 Sunset Ave. with a ribbon cutting and grand opening ceremony. The facility allows the organization to expand services to our community!

We are so proud of our membership for stepping it up to donate to our February Non-Profit Spotlight, Lifted By Love! Lifted By Love is a local organization with the heart of helping young mothers. Visit www.liftedbylove.org to see how you can donate today!

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Special thank you to Louisiana lieutenant governor Billy Nungesser and luncheon sponsor Houma Area Convention and Visitors Bureau (www.houmatravel.com) for a successful February Luncheon!
Junior Auxiliary of Houma Collects 4,200+ Diapers For Local Foodbank

Junior Auxiliary of Houma (JA of Houma) collected more than 4,200 diapers to deliver to the Terrebonne Churches United Foodbank for local families in need.

By encouraging the community to help “spread the love” around Valentine’s Day, JA members collected a variety of sizes most requested by local families at the foodbank.

“It’s a joy to be able to provide a much needed necessity for so many families and babies right here in our community,” Kellie Walters, JA of Houma President, said.

Unopened boxes of diapers were collected through local drop off bins at the following locations: Honest Abe’s, Dishman’s Flooring Center, Chez Lilli, A Good Hair Day Salon, Zen Den, Neil’s Small Engine, Trapp Cadillac Chevrolet, Commercial Signs, and Paisley Park.

JA also created an Amazon Wishlist for those who wished to donate online, which will remain open for additional diaper donations to refill the supply at the foodbank throughout the year.

Internationally Renowned AACSB Extends Nicholls Business’ Accreditation

The Association to Advance Collegiate Schools of Business Board of Directors extended accreditation to the Nicholls State University College of Business Administration and Department of Accounting through 2025.

AACSB reviewed the College of Business Administration during Fall 2020 to ensure the college was providing a high-quality education and responding to changes within each facet of the business environment.

“Only the best schools around the world can meet the consistent, demanding requirements of earning AACSB accreditation, which is the highest standard of quality for business schools in the world,” said Dr. Marilyn Macik-Frey, dean of the College of Business Administration. “This means that we are providing rigorous, dynamic and relevant coursework, which prepares our students for the challenging and changing global business environment. And it means businesses in our region can count on Nicholls to provide graduates who are prepared for today’s challenges and who can grow into the future business leaders in the Bayou Region.”

Nicholls has held AACSB accreditation since 1983, and the accounting program since 2007. The Nicholls State University College of Business Administration offers degrees in accounting, finance, computer information systems, management, marketing and business administration, along with a master of business administration degree. Students learn from experienced faculty and take part in competitive programs which regularly place at state, regional and national competitions.

Established in 1916, AACSB is the world’s largest global business education network, connecting educational institutions and businesses to develop exceptional global leaders. Fewer than 5 percent of business schools in the world hold this distinction and less than 200 schools in the world hold a separate AACSB accounting accreditation.

For more information on the College of Business Administration and Department of Accounting, visit https://www.nicholls.edu/business.

Fletcher Reflects on The Success of Virtual Stem Camps

Registration now open for 2021 activities

Albert Einstein is quoted as saying, “Imagination is more important than knowledge. Knowledge is limited. Imagination encircles the world.” Last spring when it became apparent that the COVID-19 pandemic was going to quash Fletcher Technical Community College’s plans for summer STEM camps, the college used its imagination to engage the minds of children and teens, by designing the Energy Venture Camp and ASTRO Camp as virtual experiences with hands-on experiences via special kits. The kits included everything needed for the STEM-based activities and discussions and were delivered to participants’ homes, and the camps provided virtual lessons and lectures via ZOOM.

“The success of the summer STEM camps last summer was unprecedented,” commented Dr. Regina Verdin, Vice Chancellor for Academic Affairs. “Students engaged in hands-on learning through the projects they received in their camp boxes and were guided in their learning in a virtual COVID-safe format.”

Visit https://www.gettingsmart.com/2020/01/3-unexpected-benefits-of-virtual-learning-and-its-impact-on-engaging-students/ for an article that provides more details on the camps and how Fletcher responded to the diverse needs of participants, from a technological standpoint to learning accommodations.

“The students had an amazing time, learning science, engineering and technology while having fun, both with their projects and in their interactions with their peer groups and instructors,” noted Dr. Verdin. “You could tell from their energy presented that they were engaged at the start, and their engagement was contagious as they invited their friends and siblings to share in the fun. Learning everything from solar energy to photosynthesis, these camps were a huge success!”

Fletcher is once again offering the Energy Venture Camp and ASTRO Camps as virtual experiences this summer. Through the generosity of Chevron and Shell, needs based scholarships are available. Visit https://www.fletcher.edu/bayou-stem/ to learn more and to register.

Happy Anniversary! Thank you for trusting the Chamber!

New Members

Bs Best Appliances, LLC
Shay Billiot
(985) 870-3118
1315 Grand Caillou Road
Houma, LA 70363
bsbestappliances.godaddysites.com
Appliances

Firehouse Subs
Josh Culbreth
(904) 463-0285
1826 Martin Luther King Blvd.
Houma, LA 70360
firehousesubs.com
Restaurants

Lincoln Builders of Baton Rouge Inc.
Tanner Williams
(225) 706-5038
11567 Mercantile Drive
Baton Rouge, LA 70809
lincolnbuilders.com
Construction- Commercial & Residential
TGMC Recognized as an America’s Best Hospital for Outpatient Experience

Terrebonne General Medical Center (TGMC) has been named one of America’s Best Hospitals for Outpatient Experience by the Women’s Choice Award®, America’s trusted referral source for the best in healthcare. This prestigious award recognizes TGMC for safe surgery practices and lower rates of complications and infections.

Hospitals aiming to provide the most appropriate and value-based care along with advances in technology such as minimally invasive techniques have shifted many patient cases to outpatient settings. As a result, hospitals have made significant strides in providing increased customer service to improve the outpatient experience.

“Overnight stays in the hospital can be very stressful and costly. With the advancement of technology, hospitals are now able to offer more procedures on an outpatient basis which is much more convenient, more affordable, and less stressful,” said Delia Passi, founder, and CEO of the Women’s Choice Award. “Women have demanding lifestyles with over 70% of moms employed so making it easy for her to find hospitals that provide the best outpatient experience helps simplify her life.”

The methodology used to select TGMC as one of America’s Best Hospitals for Outpatient Experience is exclusive in that it evaluates patient satisfaction measures with a hospital visit based on the criteria in the Outpatient and Ambulatory Surgery Survey (OAS-CAHPS). The evaluation process is the only national list that focuses on the opinion of females. It is the only award recognizing excellence in outpatient satisfaction based on robust criteria that consider the patient experience and clinical excellence.

To receive the award, the Joint Commission (JC), The Healthcare Facilities Outpatient Program (HFAP) or Det Norske Veritas Healthcare (DNV) must first accredit hospitals. Accredited facilities are continuously improving the safety and quality of patient care and this certification signifies the facility’s commitment to meeting regulations and best practices for the medical industry. The categories in the OAS-CAHPS survey are assigned weights based on the feedback received from the Women’s Choice Award Survey. Only hospitals that achieve rankings higher or equal to the national average in communication and care by hospital staff, pre and post-surgical coordination, facility ratings, and patients’ recommendation are eligible for the outpatient experience award.

TGMC is one of 294 award recipients representing the hospitals that have met the highest standards for outpatient experience in the U.S. by the Women’s Choice Award and the only hospital in our region.

“This award is to be acknowledged as one of America’s Best Hospitals in American for Outpatient Experience by the Women’s Choice Award,” said Phyllis Peoples, TGMC President, and CEO. “I commend our physicians and staff for working diligently to provide amazing care to our patients daily and want to congratulate them for achieving this outstanding accomplishment.”

For more information about America’s Best Hospitals for Outpatient Experience, please visit https://womenschoiceaward.com/best-outpatient-experience.

To learn more about Terrebonne General Medical Center, please visit www.tgmc.com

Fletcher to Begin Offering Nursing Assistant Program Through Workforce Division

The Health Standards Section of the Louisiana Department of Health recently announced that Fletcher Technical Community College is approved to provide a Nursing Assistant Program through the college’s Workforce Division. Students entering this program will complete the program in eight weeks, be eligible to take the certification exam, and then enter the workforce as a certified nursing assistant.

“The Nursing Assistant Program will allow a more flexible, shorter length program for students interested in a nursing assistant career,” commented Dr. Danielle Vaucin, DNP, RN, Dean of Nursing and Allied Health at Fletcher. “Our hopes are to assist individuals in obtaining the education needed to gain employment in a short amount of time and to assist in decreasing the CNA shortage in our communities.”

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New Orleans 504.831.4949 | North Shore 985.246.3022 | Houma 985.868.0139 | Thibodaux 985.447.5243
Terrebonne General Medical Center Administers 10,000 Vaccines

Terrebonne General Medical Center (TGMC) has administered over 10,000 COVID-19 vaccines to date. This milestone gives us hope for containing the pandemic. Those who receive the vaccine have up to a 95% chance of being protected against the virus.

TGMC will distribute an additional 500 vaccines per day to those who qualify tomorrow, Tuesday, March 2 – Friday, March 5 at the Houma-Terrebonne Civic Center from 8am – 5pm. All vaccines will be provided in a drive-thru manner.

People who currently qualify to receive the vaccine include teachers, pregnant persons, and individuals 55 and over with at least one of the conditions listed by the Center for Disease Control (CDC) placing them at an “increased risk of severe illness”. For a complete listing of those conditions visit https://ldh.la.gov/covidvaccine-locations/.

Appointments are required and can be made starting Tuesday, March 2nd at 8am. To schedule, visit www.ohnmychart.org/TGMC or call 873-4686. For the latest updates please visit tgm.com or www.HoumaChamber.com

MacDonnell Children’s Services March Non-Profit Spotlight

The Houma-Terrebonne Chamber of Commerce features a non-profit organization every month as part of the Chamber Cares initiative to bring awareness to our community and to offer donation opportunities to help strengthen our area’s resources!

MacDonnell Children’s Services was the Non-Profit Spotlight in March. MacDonnell Children’s Services is a residential service for boys and girls ages 11-17 who are in DCFS custody and Extended Foster Care for males and females ages 17-20 who are aging out of foster care. While in their care, children can count on being physically secure, fed in mind, body, and spirit, and empowered with the hope and optimism needed by everyone to move forward into successful adulthood! The organization accepts monetary donations, check out their Amazon Wish List, and they also accept the following:
- Personal Supplies & Toiletries such as deodorant, toothpaste, soap, shampoo, feminine hygiene products, and body wash

Gift cards such as food, bowling, The Swamp Trampoline Park, batting cages, skating rink (any recreational outings for youth)

They are still furnishing the extended foster care building and need dressers, desks, mini-refrigerators, and microwaves for rooms. For donation inquiries, reach out to (985) 868-8362. Visit www.macdonellchildren.org for more information!

Locally owned Terminix of Houma is a proud sponsor of Nicholls State University Athletics.
GO COLONELS!
Celebrating Mr. Raymond Anthony Saadi

Mr. Raymond Anthony Saadi served the Houma-Terrebonne Chamber of Commerce for many years leading to his board of directors presidency in 1990. He was married to his wife of 47 years, Jere Land Saadi, where they had beautiful children and grandchildren. He was a true local with a heart for our community. He was born in Houma, graduated from St. Francis de Sales High where he served as Senior class president.

He attended Loyola University in New Orleans which led to his career in radio broadcasting. He then took a position with KTIB in Thibodaux and was later instrumental in the creation of KHOM FM in Houma. He was also the owner and manager of KTIB and WBND in Biloxi, Mississippi. His stations won many awards in the industry.

He was a huge asset to the Houma Chamber. He instituted the first Business of the Year Award and also led the organization in applying for the accreditation process. The Chamber received National Accreditation the following year and has remained an accredited organization since then. He was known to be the Master of Ceremonies at the Chamber’s Annual Banquet for fifteen consecutive years where he left people rolling laughing; his jokes will always be remembered!

After his retirement in the broadcasting industry, Mr. Saadi began his writing career. He wrote reviews for Acadiana Lifestyle, Bayou Catholic magazine, and books. He was a long-time member of Le Petite Theater where he won many awards for acting, directing, serving on the board, and serving as president. He was also a co-founder of the Thibodaux Playhouse where he acted, directed, and served as president.

The Houma-Chamber of Commerce celebrates Mr. Raymond Saadi. Not only was he a huge asset to our organization, but to our community as a whole. From our family to yours, thank you.

February 6, 1931 - February 23, 2021

Mr. Saadi
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